

EASY STEPS TO PROTECT YOUR DATA & MAKE MANAGING FINANCES EASIER!

Janney's Online Access portal allows secure access to your Janney account information as well as several tools and resources to make managing your finances easier.

USE THIS ENROLLMENT CHECKLIST TO MAKE SURE YOU'RE USING ALL AVAILABLE SECURITY FEATURES:

Sign up for Online Access

If you're not already enrolled, sign up for Online Access at www.myjanney.com. You will need your account information and social security number / tax id to get started.

Set Notifications & Alerts Preferences

You can elect to receive notifications and alerts for a variety of account-related activities including deposits, withdrawals, and market-related alerts such as price alerts, Janney Research or trade executions. Online Access alerts can be received via text, email and/or through your Online Access Inbox based on your preference.

Stay organized with Document Vault

Document Vault is a safe secure electronic portal for you to store financial, household and insurance documents. Use Document Vault to safely upload and share documents with your Financial Advisor.

Review your Contact Settings

Manage your contact settings, including mailing address, email and phone number. The primary email and phone number stored on your Profile page of Online Access will be the contact information utilized for eDelivery and Notification & Alerts. Going out of town? Set up a temporary mailing address if you intend to travel for an extended period of time.

Eliminate paper mailings with eDelivery

Elect to receive statements, confirmations, prospectuses, performance reports and/or tax forms electronically and reduce risky paper mailing.

Download Online Access mobile to stay informed on the go

Janney's mobile application allows you to monitor account, deposit checks, scan documents and upload to Document Vault, read latest Janney Insights, and more!



Need Help? Log in to Online Access on a desktop device and follow these steps to get started!



ENROLL IN EDELIVERY

1. Navigate to **Profile**
2. Select **Go to eDelivery Preferences**
3. Utilize toggles to enroll
4. Select **Update eDelivery Preferences**
5. Select to confirm enrollment



SUBSCRIBE TO NOTIFICATIONS & ALERTS

1. Navigate to **Profile**
2. Select **Go to Notifications & Alerts**
3. Toggle to enroll
4. Select to confirm your preferences.



UPLOAD TO DOCUMENT VAULT

1. Navigate to **Documents & Messages**
2. Select **Document Vault**
3. Choose folder
4. Click on **Upload File**
5. Choose file & select Upload File



REVIEW & EDIT YOUR CONTACT SETTINGS

1. Navigate to **Profile**
2. Click on **Go To Contact Settings**
3. Select Accounts
4. Review or Edit Contact Information assigned



DOWNLOAD JANNEY'S MOBILE APP

1. Navigate to App Store / Google Play Store on your mobile device
2. Search for "Janney"
3. Download to install
4. Login using existing Online Access Credentials

NEED ASSISTANCE?

If you have not already enrolled in Online Access, go to www.myjanney.com and click [Sign up for Online Access](#). Follow the prompts to create your login. You can also get the Janney Mobile App by using the browser on your device to log into <http://www.myjanney.com>, and then clicking on the [App Store](#) or [Google Play Store](#) links to download the Janney Mobile App. Or, you can search for Janney or MyJanney in either app store directly, which will take you to the same location.

If you have questions or need additional support, contact our Online Services team. To allow for more efficient assistance, please have your Janney account information handy.

Phone: 888.882.0012

Email: OnlineServices@janney.com

Monday through Friday: 7AM – 7PM EST

Saturday, Sunday, and Holidays: 7AM – 12PM EST

WORKING WITH JANNEY

Depending on your financial needs and personal preferences, you may opt to engage in a brokerage relationship, an advisory relationship or a combination of both. Each time you open an account, we will make recommendations on which type of relationship is in your best interest based on the information you provide when you complete or update your client profile.

When you engage in an advisory relationship, you will pay an asset-based fee which encompasses, among other things, a defined investment strategy, ongoing monitoring, and performance reporting. Your Financial Advisor will serve in a fiduciary capacity for your advisory accounts.

For more information about Janney, please see Janney's Relationship Summary (Form CRS) on www.janney.com/crs which details all material facts about the scope and terms of our relationship with you and any potential conflicts of interest.

By establishing a relationship with us, we can build a tailored financial plan and make recommendations about solutions that are aligned with your best interest and unique needs, goals, and preferences.

Contact us today to discuss how we can put a plan in place designed to help you reach your financial goals.

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