JANNEY MOBILE APP OVERVIEW

Manage your financial life—faster and more efficiently—with Janney’s redesigned Online Access Mobile App

Today, it’s more important than ever to manage your financial life anytime and anywhere you choose. That’s why we’ve enhanced our Online Access Mobile App to provide greater speed, convenience, and efficiency.

WITH JANNEY’S ENHANCED MOBILE APP YOU CAN:

- Get immediate access to all of your financial accounts (including non-Janney accounts) through face and fingerprint recognition—using your iPhone or Android device
- Securely transfer funds between accounts following simplified steps
- Pay bills quickly with direct access to outside recipients
- Deposit checks faster with the redesigned check deposit feature
- Read the latest financial insights to help you make smart, informed financial decisions
- Easily contact your Janney Financial Advisor
- And, much more

HERE’S A QUICK TOUR OF THE MOBILE APP’S MAIN SCREENS:

THE HOME SCREEN

The Home screen provides an easy way to navigate to any page from your mobile device. Here, you can update your contact settings, quickly view the real-time value of your account(s), receive important messages from Janney and your Financial Advisor, and read essential financial news of the day.

- Click the Profile button on the upper left corner of the Home page to update your contact settings.
- Receive important messages from Janney and your Financial Advisor when you click on the Alerts button.
- Quickly view the real-time value of your account. Scroll to the left for Performance, then scroll to the right for the Summary page to toggle between your Janney and outside accounts.

- Read Latest Insights so you don’t miss any opportunities or essential financial news of the day.
THE NAVIGATION BAR

Use the navigation bar at the bottom of the Home screen to view all recent activity on your account, view positions and check balances, move money from one account to another, store important documents for easy access, and look up stocks.

- **Accounts**: View all recent activity (past 90 days) and get an intraday review for one account at a time (including non-Janney accounts).

- **Positions**: View positions held in each account and check balances.

- **Move Money**: Transfer funds from one account to another, quickly pay your bills, and deposit a check as soon as you receive it using the camera on your mobile device. See page 3 for a more indepth look at Move Money.

- **Documents**: Organize and securely store financial statements, records, and other valuable documents for easy access.

- **More**: You’ll find Symbol Lookup where you can quickly type in a ticker symbol to lookup stocks and follow market activity. Here, you can also contact your Financial Advisor or the Janney Service Desk for assistance.
MOVE MONEY: TRANSFER FUNDS, DEPOSIT CHECKS, PAY BILLS—
ALL FROM YOUR MOBILE DEVICE

Transfer Funds: Transfer funds from one account to another using the ACH/Transfer link and by following these simple steps:

- Select Transaction Type
  - From Outside Account to Janney Account
  - From Janney Account to Outside Account
  - From Janney to Janney Account

- Select From Account

- Select To Account

- Enter Dollar Amount of Transfer

- Select PIN Verification Phone

- Enter PIN and Submit for completion

Deposit Checks: Deposit a check as soon as you receive it using the Check Deposit link and by following these easy steps:

- Enter the dollar amount of the check you want to deposit (maximum amount of deposit is $300,000).

- Be sure to endorse the check.

- Then, select a Janney account to deposit the check*.

- To take a photo of the front and back of the check, use the improved assistive guides to ensure all four corners of the check are captured in the image.

- Review the information and then select Deposit.

- You’ll receive an email when the deposit is complete.

Deposits will be available the next day (if deposited before 7 PM ET), or the second business day (if deposited after 7 PM ET).

* Janney does not accept money orders via mobile check deposit, or for the deposit at the branch associated with the account.

Pay Bills: Easily pay bills whenever and wherever you are when you click on Bill Pay to access outside vendors.
Ready to get started? If you are using the existing Mobile App, you will be notified to download the new version from either the iPhone or Android app store.

If you do not already have the Janney Mobile App, use the browser on your device to log into Online Access at http://www.myjanney.com. There you can click on the App Store or Google Play Store links to download the Janney Mobile App (see image on right). Or, you can search for Janney or MyJanney in either app store directly, which will take you to the same location.

If you are not enrolled in Online Access, you will need to do so in order to use the Mobile App. Go to http://www.myjanney.com and click “Sign up for Online Access.” Follow the prompts to create your login.

NEED ASSISTANCE?

If you have trouble using the app, you may contact the Online Services team. Please have your Janney account information ready.

Phone: 888.882.0012
Email: OnlineServices@janney.com

Monday through Friday: 7AM – 7PM EST
Saturday, Sunday, and Holidays: 7AM – 12PM EST

By establishing a relationship with a Janney Financial Advisor, we can build a tailored financial plan and make recommendations about solutions that are aligned with your best interest and unique needs, goals, and preferences.

Contact us today to discuss how we can put a plan in place designed to help you reach your financial goals.