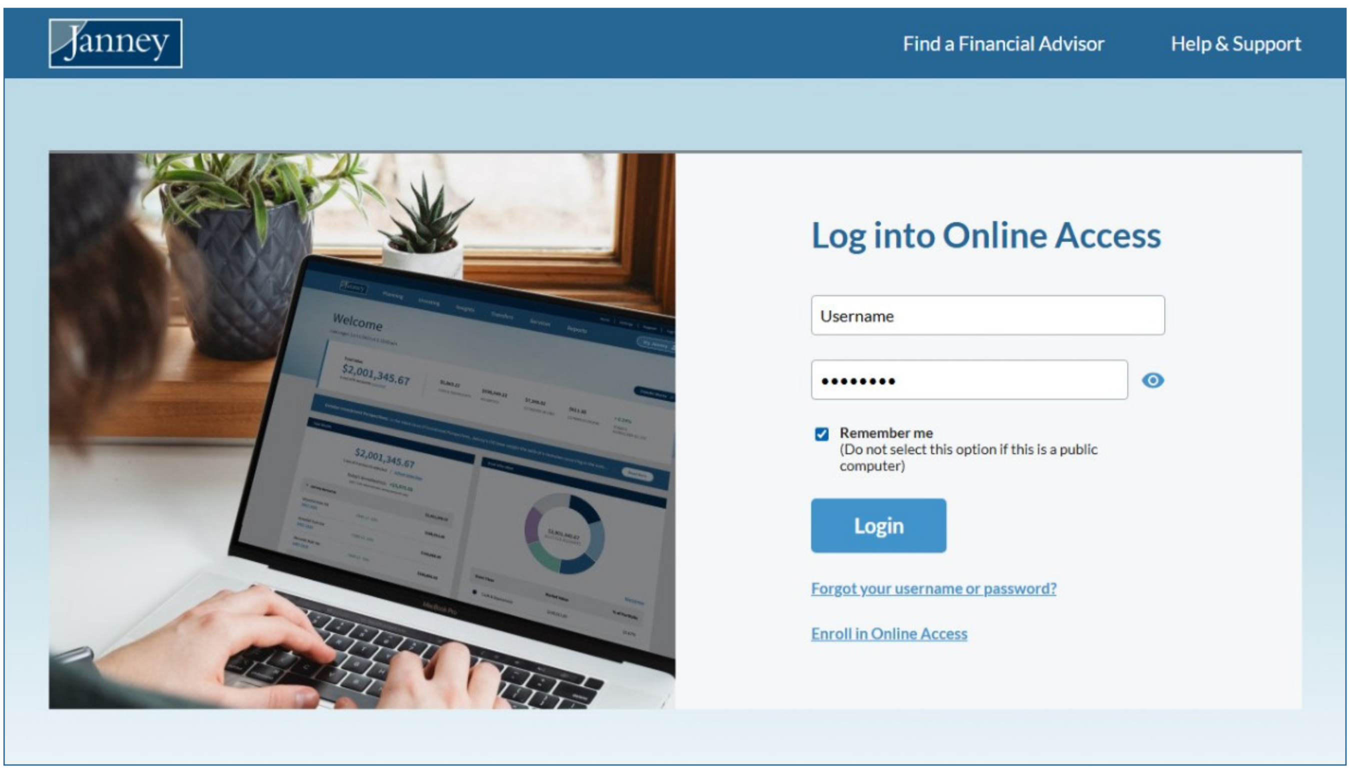
GUEST ACCESS TO JANNEY'S ONLINE ACCESS PORTAL

Janney clients can authorize their trusted contacts to view their electronic client statements, confirmations, and tax forms through Online Access, Janney's client portal.

HOW TO LOG IN AND REGISTER FOR ONLINE ACCESS GUEST

To get started, a Janney client must enroll you for guest access through their Online Access client portal. Once registered, you will receive an Online Access Guest registration link with your username included. The registration link will be sent to the email address provided by the Janney client at the time of enrollment.

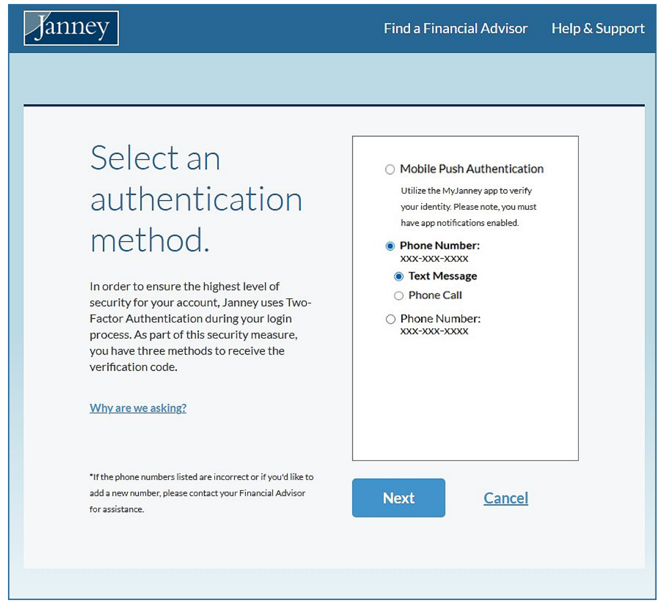
After going to www.myjanney.com, you can enter your username and password and select **Login**.



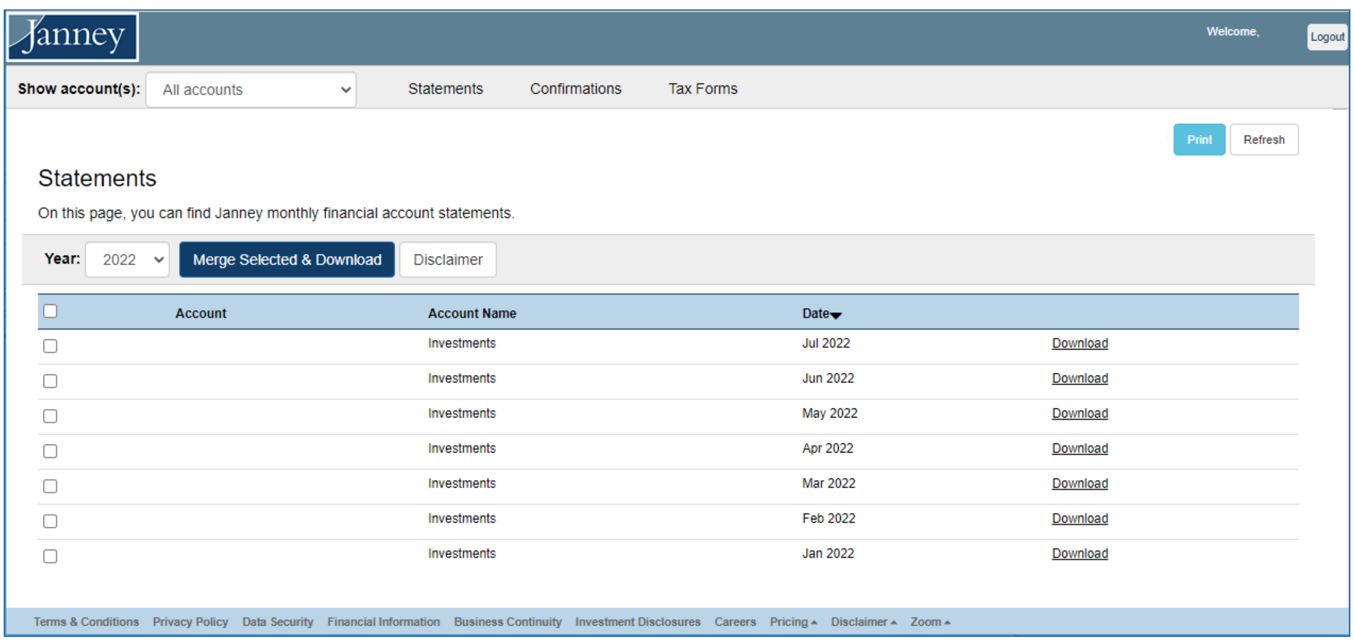
You will be prompted to create a password and are required to verify your identity with a PIN Verification sent to the phone number provided by the Janney client at the time of enrollment.

Once logged in, you will have access to the Janney client's statements, confirmations and tax forms for each account you've been granted access to receive. Navigate between these document types using the top navigation bar. Select the applicable account(s) using the Show Account dropdown.

From Online Access Guest, you can view, download, and print shared documents.



Sample Online Access Guest Landing Page:



I DID NOT RECEIVE A REGISTRATION LINK

A Janney client must enroll you for Online Access Guest through their Online Access client portal. They can resend a registration link from their Online Access portal by navigating to Settings and selecting Interested Parties & Guest Access. From here, the Janney client can select Resend Notification to regenerate your registration link. Please confirm the Janney client has entered the appropriate email and phone number for you. As a best practice, we recommend the Janney client enter a mobile phone number which can receive TEXT/SMS messages to allow for a PIN verification message during your registration process.

I FORGOT MY PASSWORD TO ONLINE ACCESS GUEST

If you forget your password to Online Access Guest, select the Forgot Password? button on the login screen.

NEED ASSISTANCE?

For further assistance, you may contact the Online Services Department. Please have your Janney account information ready.

Phone: 888.882.0012

Email: OnlineServices@janney.com

Monday through Friday: 7AM – 7PM EST

Saturday, Sunday, and Holidays: 7AM – 12PM EST

WORKING WITH JANNEY

Depending on your financial needs and personal preferences, as well as the fees and costs associated with those services, you may opt to engage in a brokerage relationship, an advisory relationship, or a combination of both. Each time you open an account, we will make recommendations on which type of relationship is in your best interest based on the information you provide when you complete or update your client profile.

If you engage in a brokerage relationship, you will buy and sell securities on a transaction basis and pay a commission for these services. Our recommendations for the purchase and sale of securities will be based on what is in your best interest and reflect reasonably available alternatives at that time. If you engage in an advisory relationship, you will pay an asset-based fee, which encompasses, among other things, a defined investment strategy, ongoing monitoring, and performance reporting. Your Financial Advisor will serve in a fiduciary capacity for your advisory relationships.

For more information about Janney, please see Janney's Relationship Summary (Form CRS) on www.janney.com/crs which details all material facts about the scope and terms of our relationship with you and any potential conflicts of interest.

By establishing a relationship with us, we can build a tailored financial plan and make recommendations about solutions that are aligned with your best interest and unique needs, goals, and preferences.

Contact us today to discuss how we can put a plan in place designed to help you reach your financial goals.